



Hey Siri...
Take me to
sustained growth.

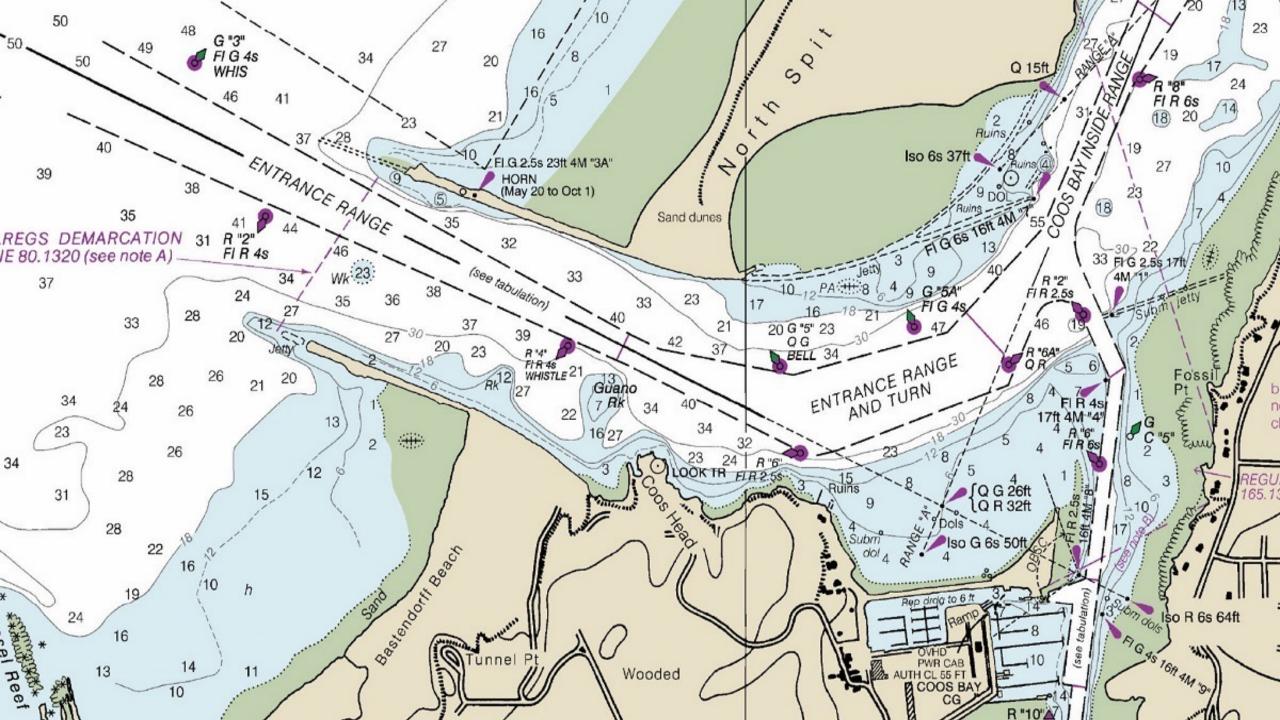


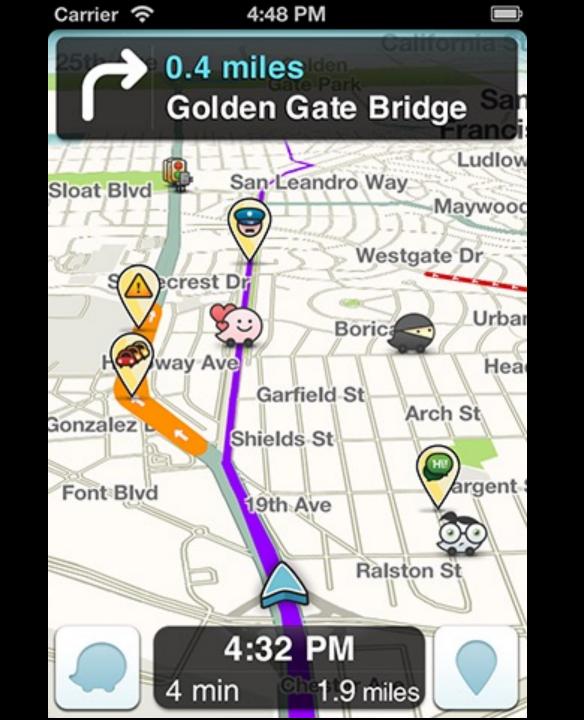


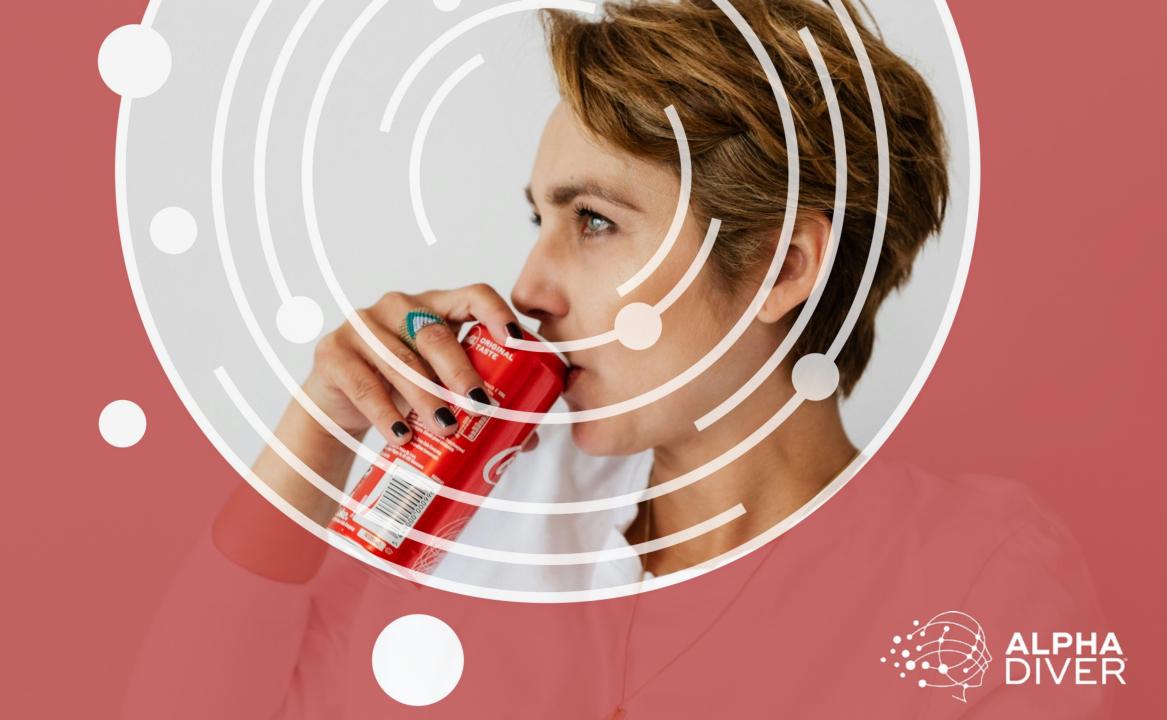












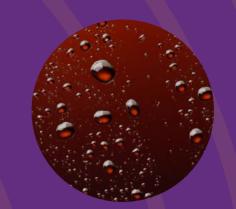
For today:

- ✓ If you're a founder / marketer: assess your brand's situation, and the key things to focus on to grow.
- ✓ If you're an investor, wholesaler, or retailer: where the puck is going, and how to evaluate investments, acquisitions, and opportunities.





THE BEV











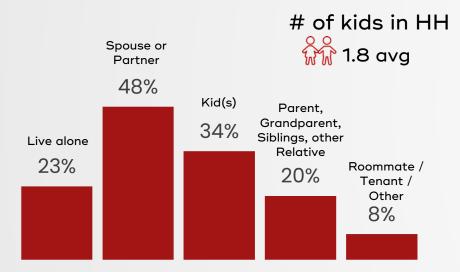




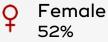
This represents the U.S. general population.

 $^{24} n = 1,500,$ total database ~45,000

HH Composition (Avg 2.8 people)



Gender









Locality



Suburb 45%





Rural 24%





City 31%



Avg Age



44 Years Old

Med HH Income

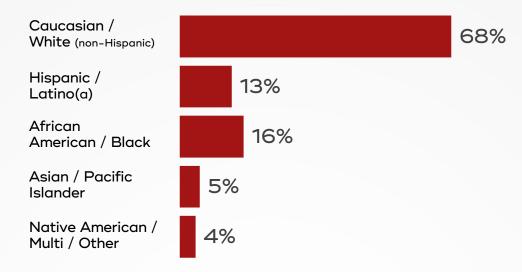


\$50,000

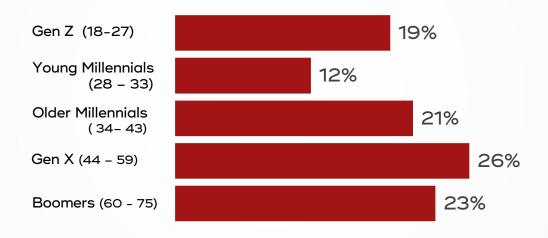
Avg SES Self-Perception



Ethnicity (Select all)



Generation

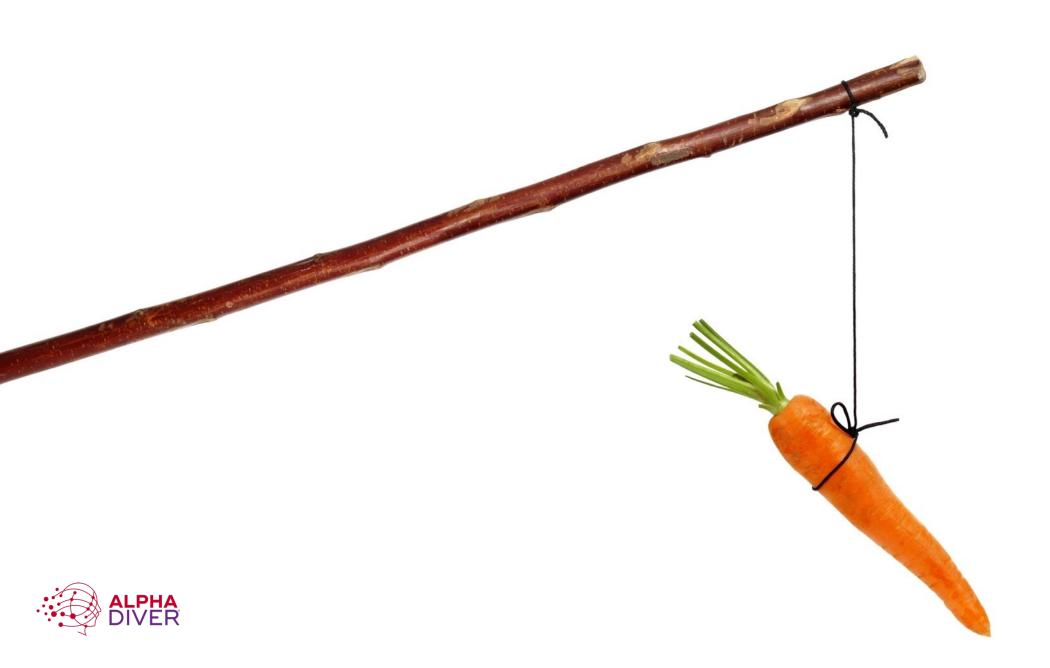


We measure psychology.











Our job as Human Insights at The Coca-Cola Company is to help answer questions we know our consumers can't directly answer...

because they don't know the answer themselves.





We can measure what we already know, but how can we uncover what we might be missing?



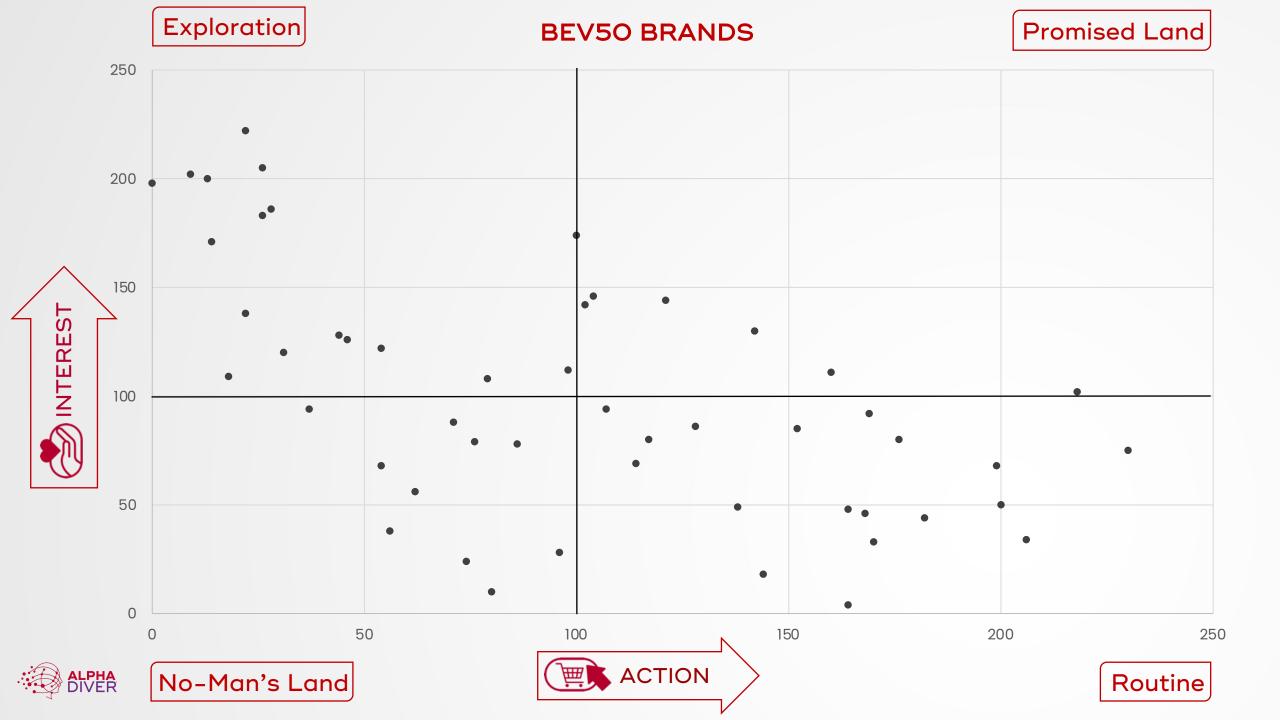


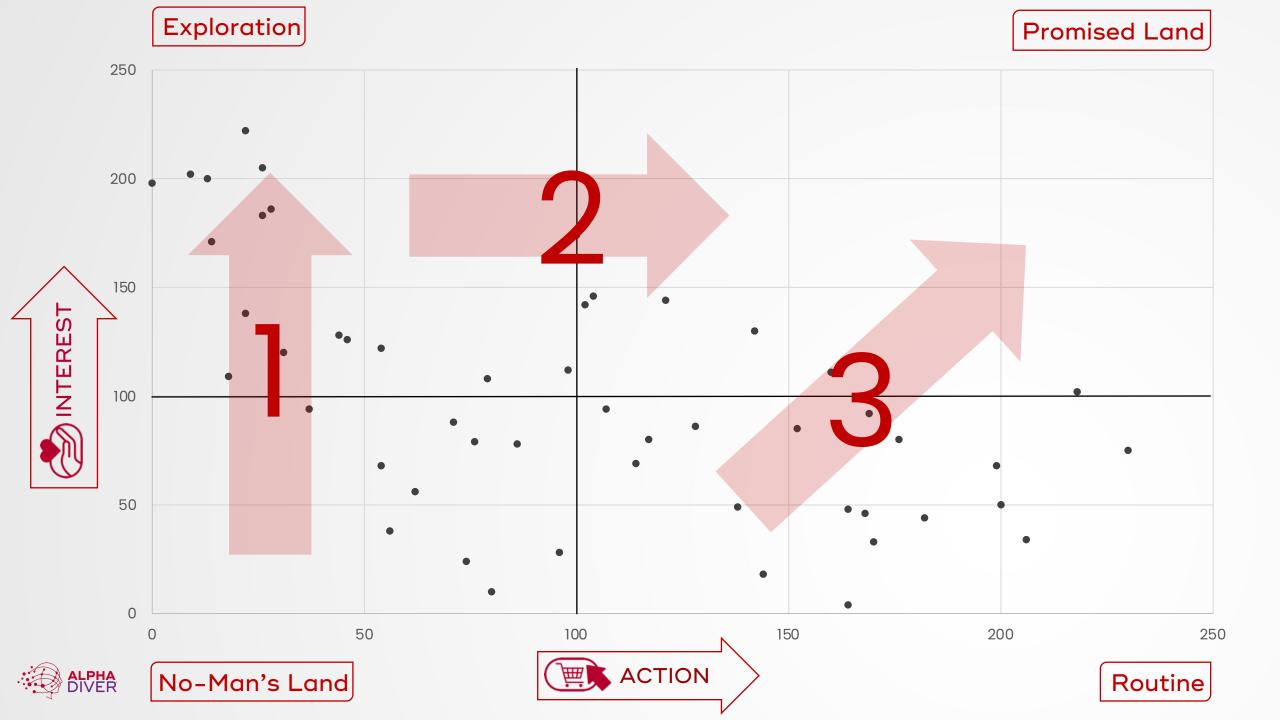
We were looking for deeper insights across our key markets to accelerate growth...

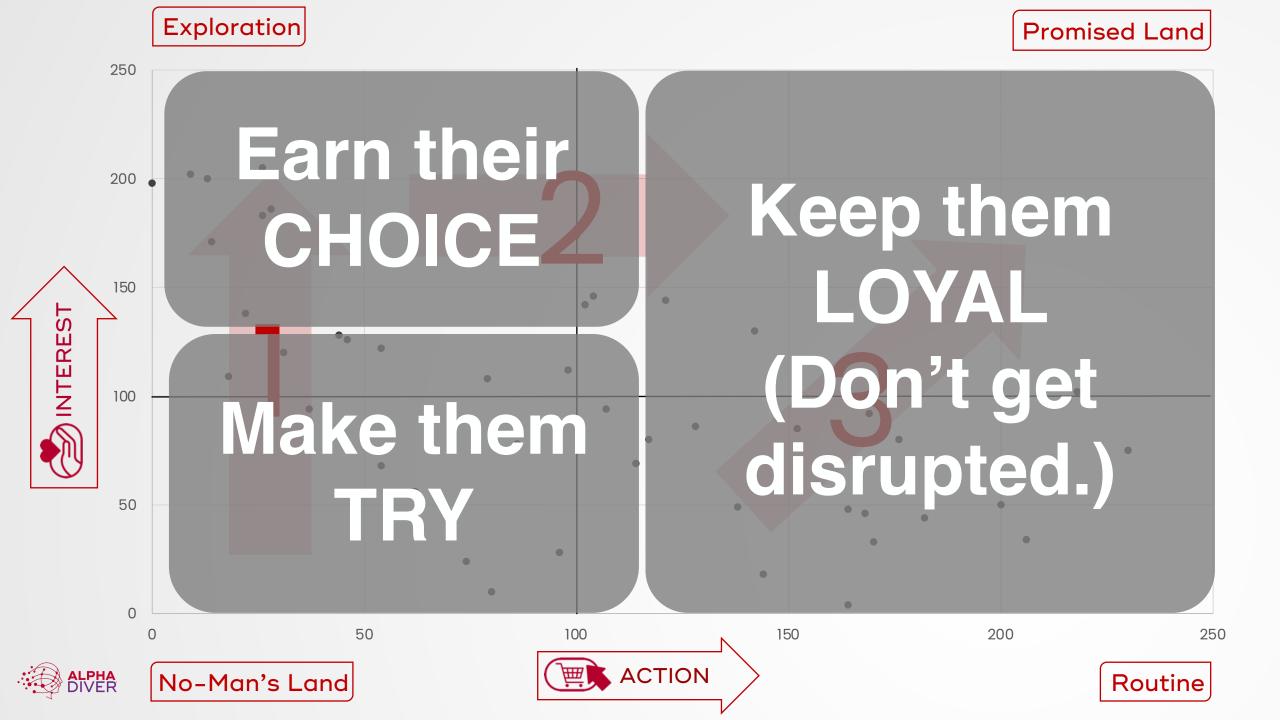


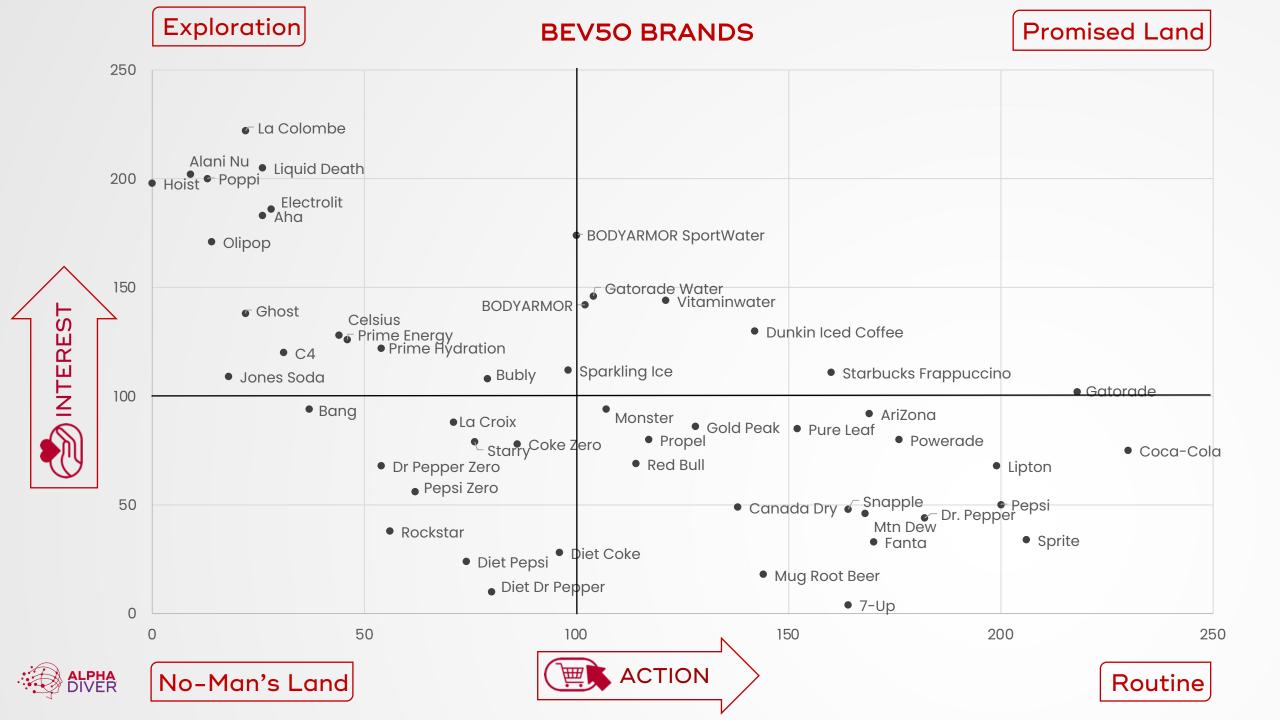


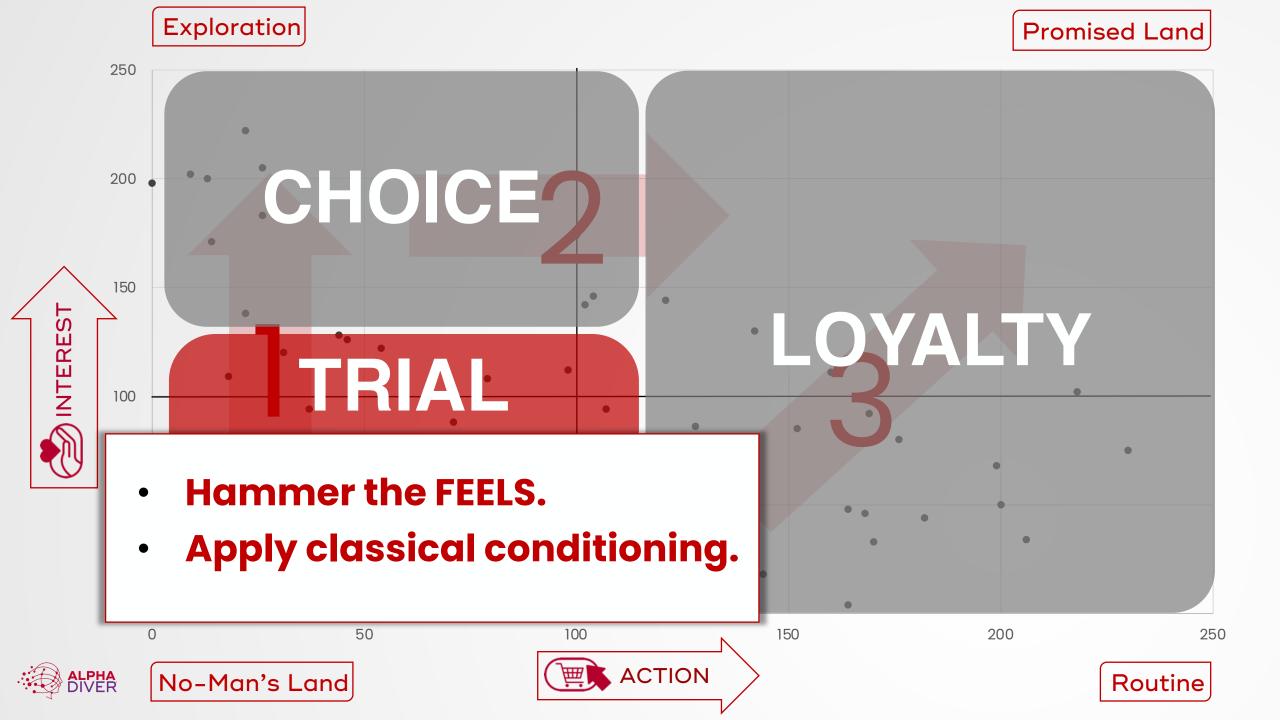


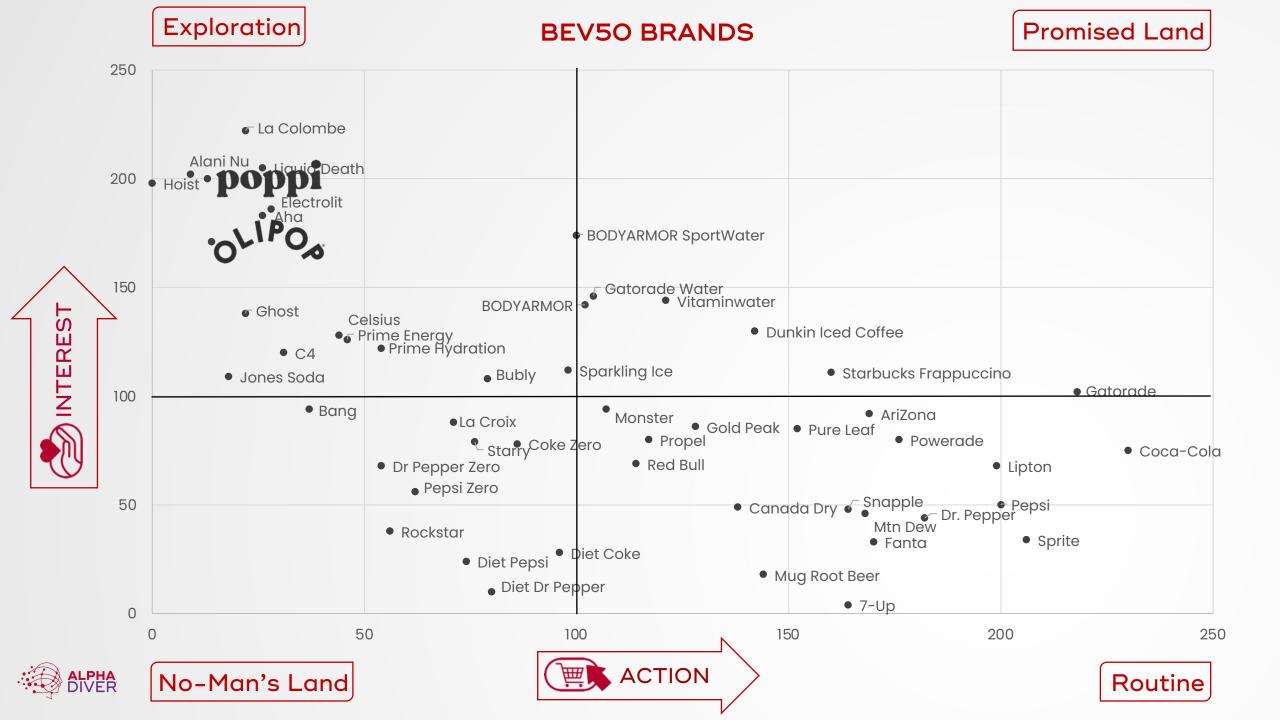












TRIAL:

Hammer the FEELS.

- Function
- **Experience**
- Conformity
- **1** Impulse

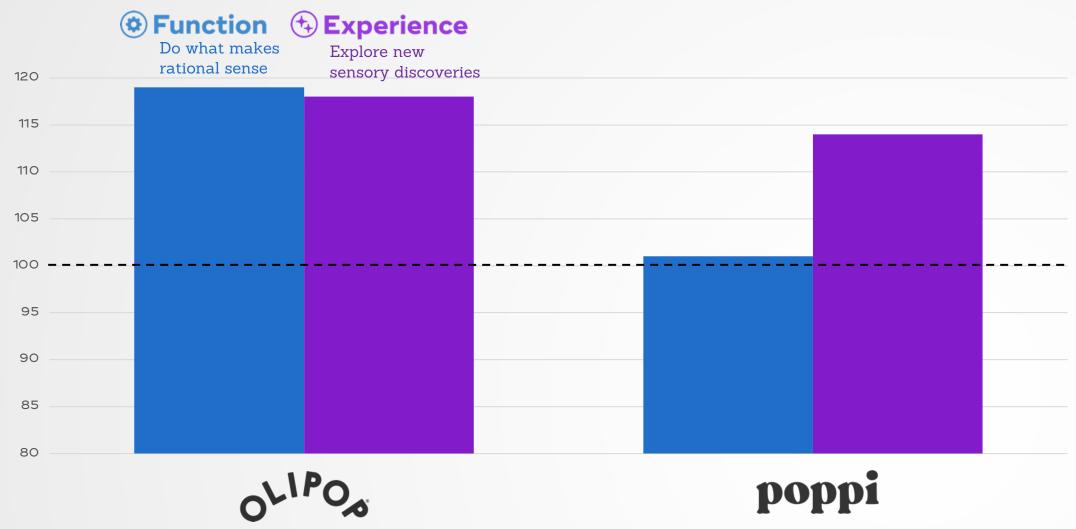
The growing US thirst for functional soda

US demand for healthier sodas is buoyant. Simon Creasey looks at what's driving the category and weighs up its prospects.





How it FEELS is just as - or more - important than what it does.





Experience



+15% Interest

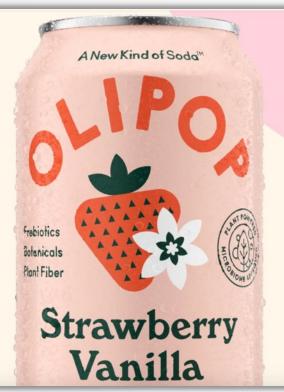
vs. Olipop

Function



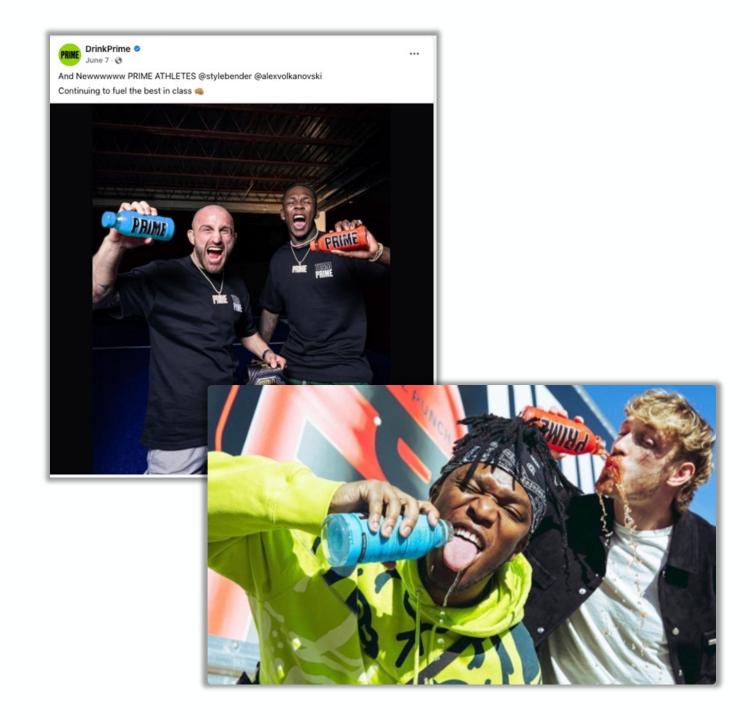
High fiber. 2-5g sugar. Delicious flavors.

Shop OLIPOP



TRIAL:

Apply classical conditioning.





TRIAL:

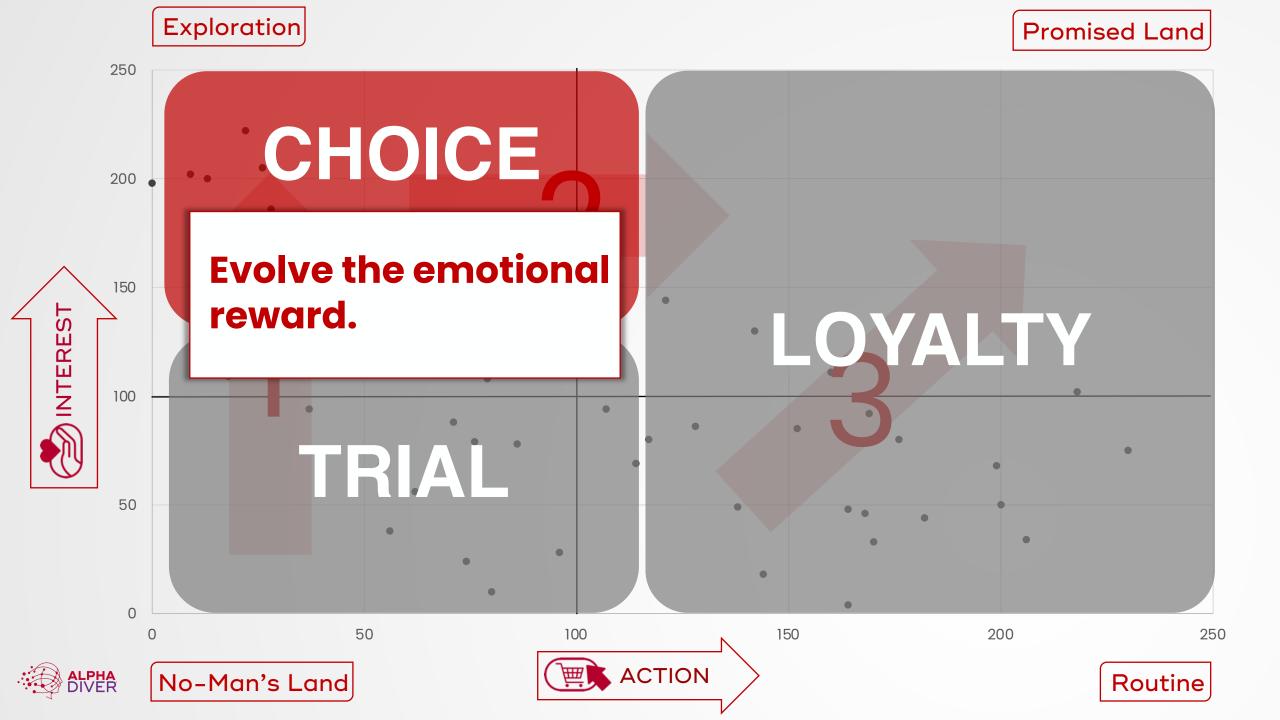
Apply classical conditioning.

But then...







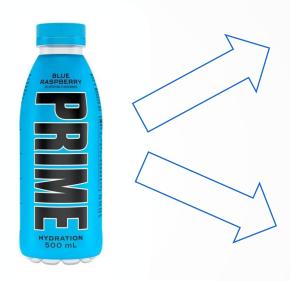


CHOICE: Evolve the emotional reward.



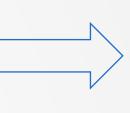




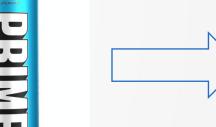








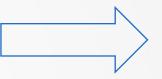












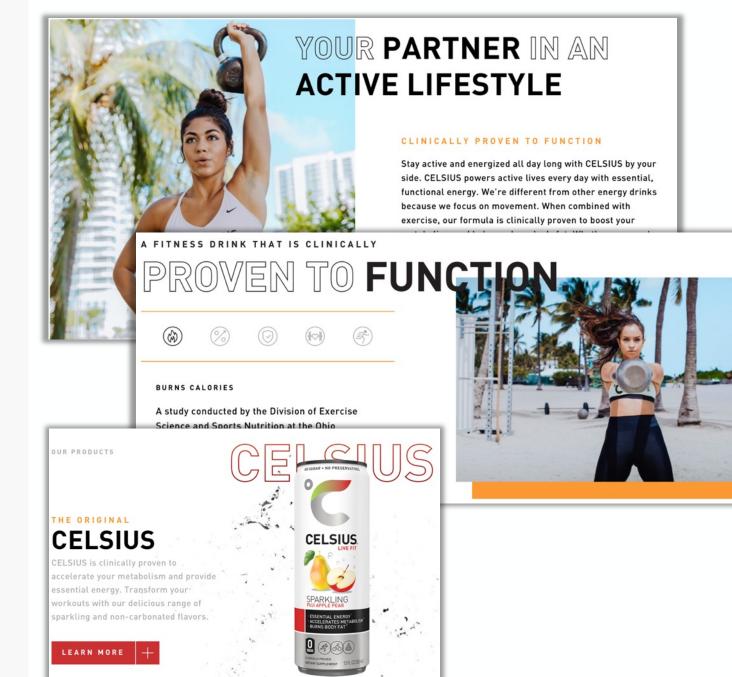




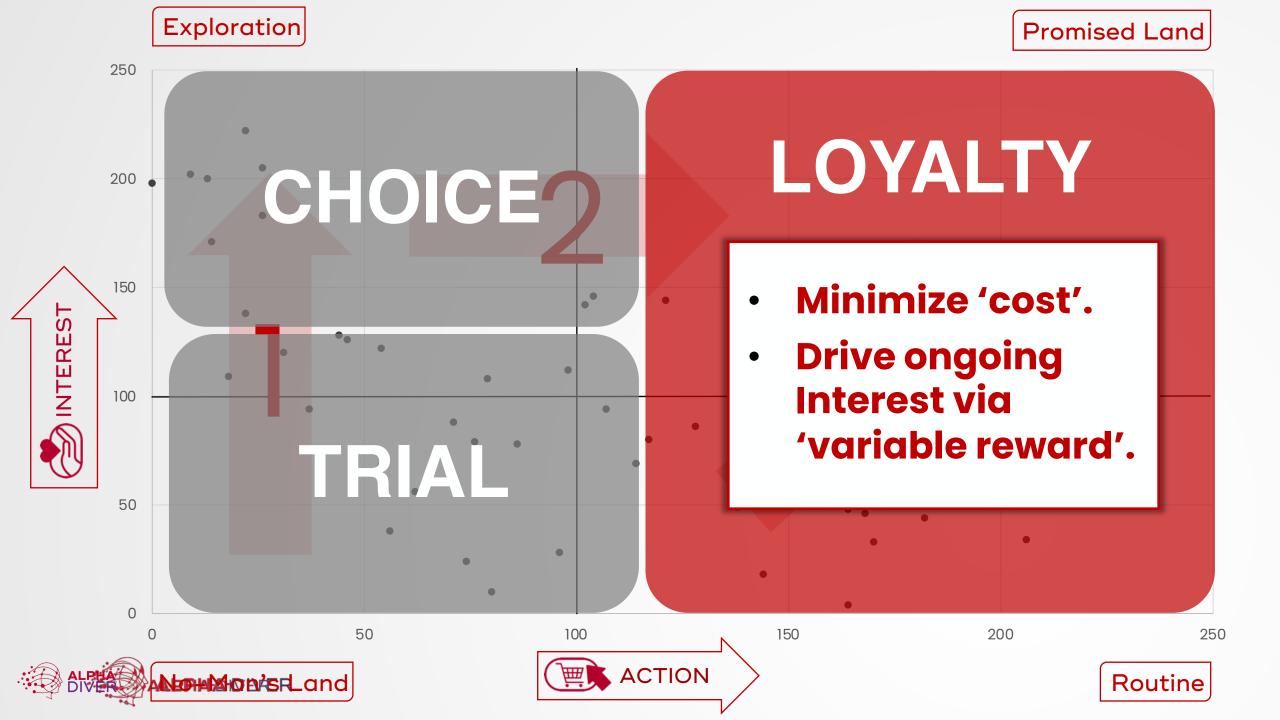


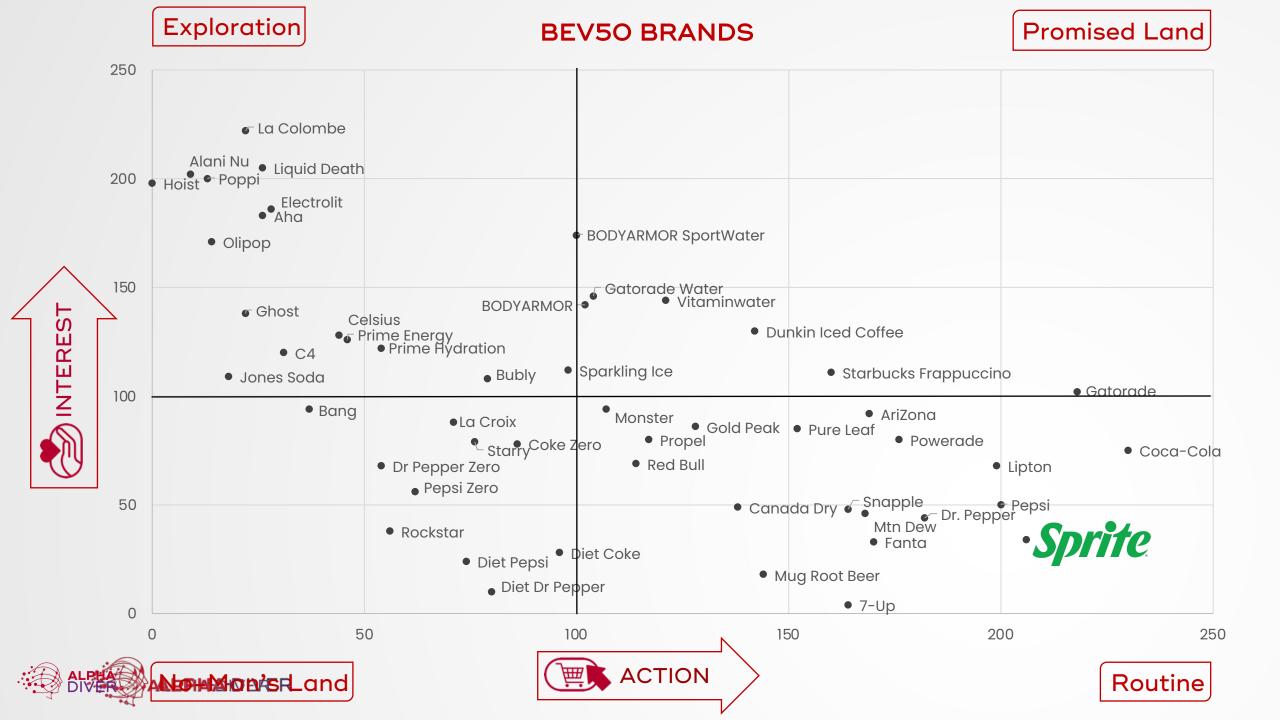


CHOICE: Evolve the emotional reward.









LOYALTY:Minimize 'cost'.



- Emotional
- Physical
- Social
- (\) Time
- **\$** Price



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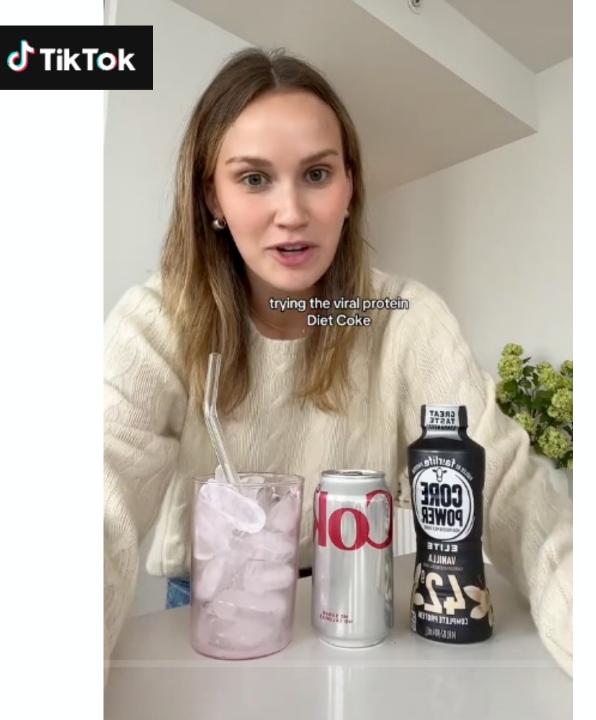


Discovery: Infrequent users feel more time pressure.

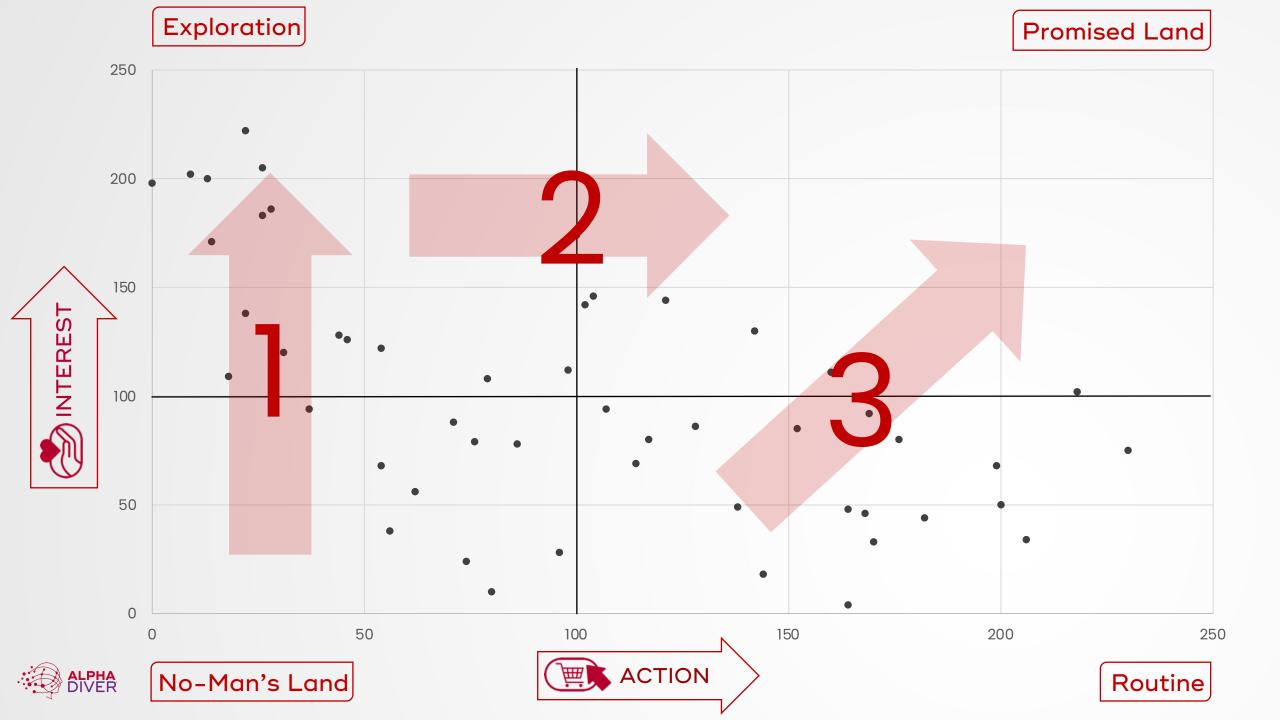


LOYALTY:

Drive ongoing interest via 'variable reward.'









1. Make them TRY

- Hammer the FEELS.
- Mean one thing, everywhere.

2. Earn their CHOICE

Evolve the emotional reward.

3. Keep them LOYAL

- Minimize 'cost'.
- Drive ongoing Interest via 'variable reward'.

